





## Patient Satisfaction Survey - Mammogram

We are committed to providing the best imaging service possible. We value your feedback and perspective. Thank you for taking the time to make your comments available to us and for allowing us to serve you.

## PLEASE CHECK 1 SCORE PER CATEGORY

ENT NG		EXCELLENT	GOOD	AVERAGE	POOR
APPOINTMENT SCHEDULING	Convenience Professionalism Met your needs	□ 4 □ 4 □ 4	□ 3 □ 3 □ 3	□ 2 □ 2 □ 2	□ 1 □ 1 □ 1
FRONT DESK PERSONNEL	Promptness Friendliness Professionalism Knowledge Employee Name: Facility:	□ 4 □ 4 □ 4 □ 4	□ 3 □ 3 □ 3 □ 3	□ 2 □ 2 □ 2 □ 2 Date:	1   1   1   1
NURSE	Promptness Friendliness Professionalism Knowledge Employee Name:	□ 4 □ 4 □ 4 □ 4	□ 3 □ 3 □ 3 □ 3	□ 2 □ 2 □ 2 □ 2	1   1   1   1
FACILITY	Cleanliness Comfort Location/Access	□ 4 □ 4 □ 4	□ 3 □ 3 □ 3	□ 2 □ 2 □ 2	□ 1 □ 1 □ 1
Why did you choose our imaging center?  ☐ Convenient location ☐ Previous visit ☐ Insurance referral ☐ Physician referral					
How did you hear about us? ☐ Family/Friend referral ☐ Advertising ☐ Reputation ☐ Other:					
Comments:					
Name ( Optional):					
Would you like to be contacted to discuss your comments?					

Please leave your comment card in the suggestion box located in the main waiting room. Thank you.



